

Karen Perry

Head of Community Empowerment,
Community Gateway

Gill Lawson

Tenant Committee Member,
Community Gateway

2011 events

1st Annual Tenant Panel Conference

Monday, 28th November 2011

York Racecourse

Quality
of Life

Scrutiny...

gathering & using information

Karen Perry

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Gill Lawson

Gateway Tenant Committee Member

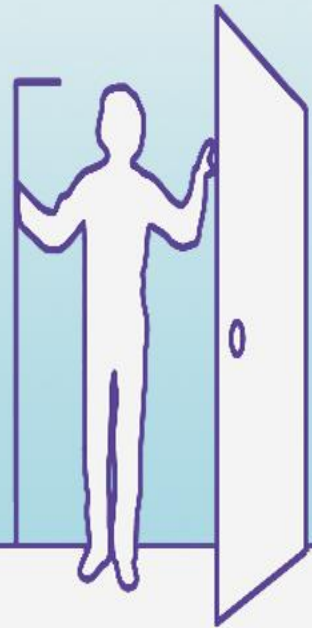
Co-regulation at CGA

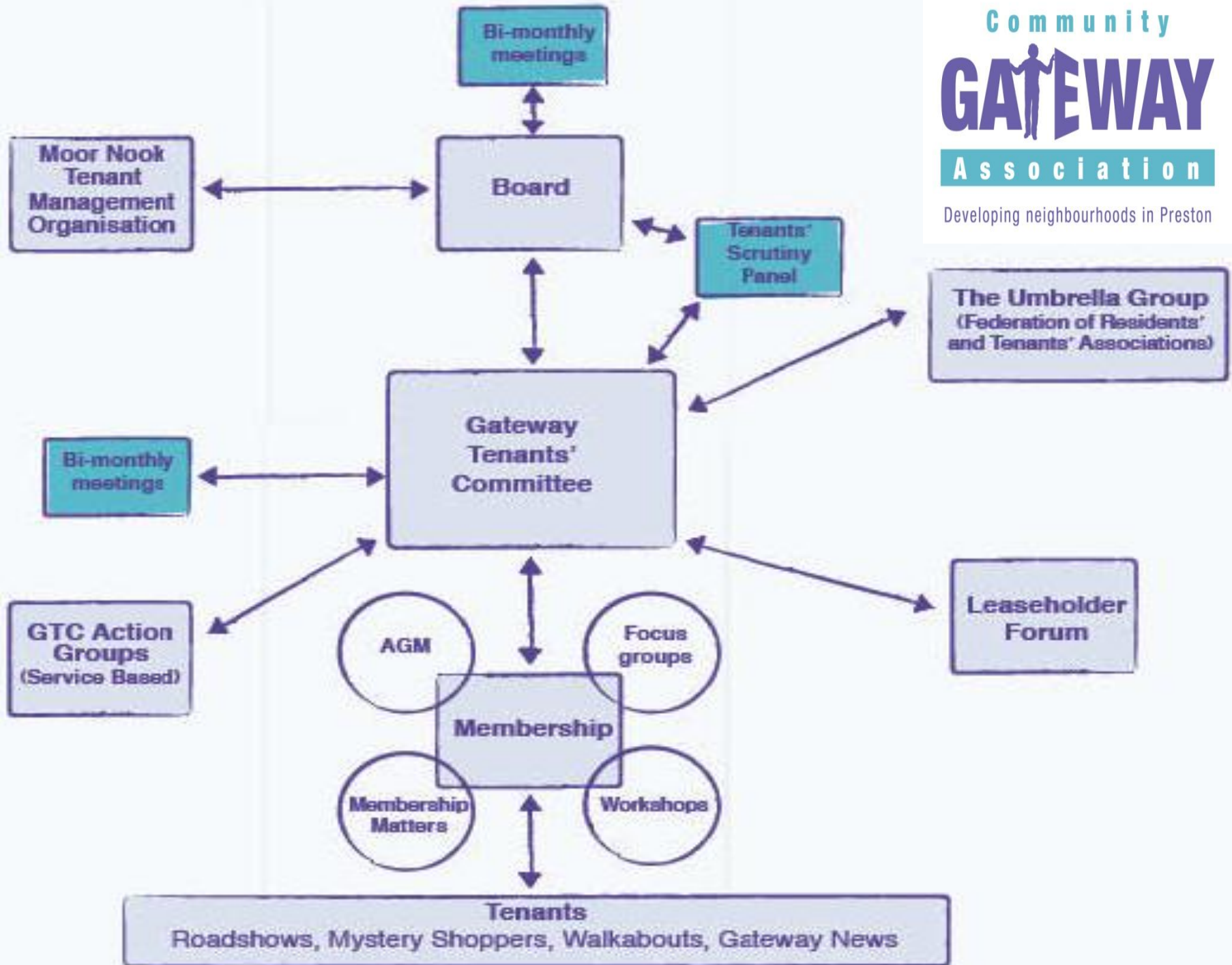
- Gateway model - rules
- Membership – residents only
- Gateway Tenant Committee – 30 elected
- GTC – meetings / action groups / scrutiny
- Board – 7 tenants / 5 independents / 3 council
- Co-regulatory champion

Community
GATEWAY

Association

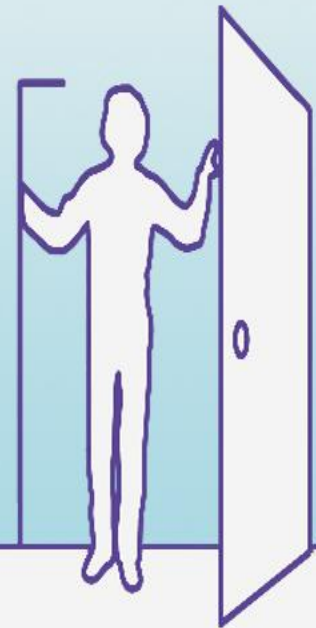
Developing neighbourhoods in Preston





Analysing the information

- Use the tool box
- Go fact finding
- Talk to people
- Visit estates
- Challenge data
- Feedback



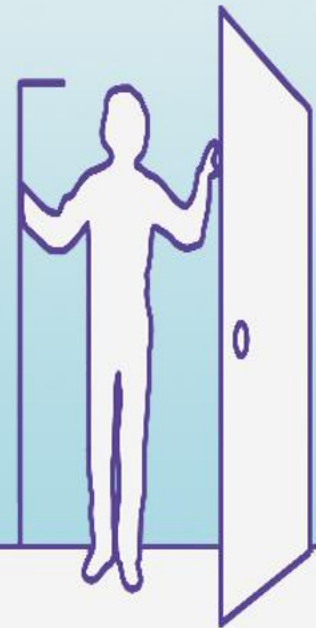
Making best use of performance data

- Work with BIT
- Look at indicators
- Look at trends
- Ask questions
- Focus on key area



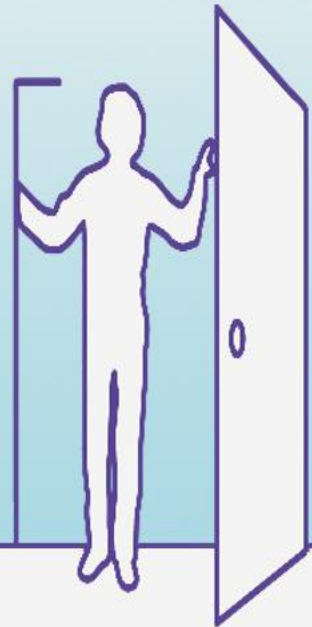
Keeping an eye on best practice

- Work with BIT
- Benchmark
- Network
- Study visits
- Co-reg group



What's important and what isn't

- Check back on what residents are saying
- Focus on your research
- Don't get overstretched
- Maybe cutback on scope
- Don't allow 1 person to dominate



Scrutiny example

- Estate environment
- Talk to residents
- Focus groups
- Estate tour
- Workshops
- Develop report
- Feedback to Board

CGA SCRUTINY GROUP
RECOMMENDATIONS TO BOARD - ESTATE ENVIRONMENT

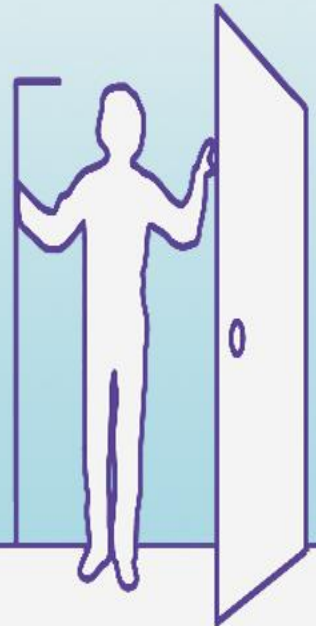
Rec. No.	Service Area	Recommendation
1.	Grounds maintenance	GTC Scrutiny Group recommends that CGA assesses the feasibility of taking the grounds maintenance service in-house when the current contract ends
2.	Grounds maintenance	Whatever the outcome of the appraisal of the options for delivering the Grounds Maintenance service, there should be greater emphasis on the treatment of trees on the estates and CGA should set out a clear strategy for this
3.	Fly-tipping	GTC Scrutiny Group recommends that CGA publicises the cost of fly-tipping to the organisation and does so in terms of what that cost equals in numbers of improvements (windows, central heating etc.)
4.	Green areas	GTC Scrutiny Group recommends that clear strategies for CGA's green areas should be articulated or created. This strategy should identify all the areas, propose possible solutions/alternative use (where necessary), identify any costs and state if there is potential to achieve this.
5.	Green areas	If the Grounds Maintenance service is taken in-house, the opportunity to address the green areas issue should be taken



Thank you for listening

Any questions

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Karen Perry - Head of Community Empowerment
Community Gateway Association

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Gill Lawson - Gateway Tenant Committee

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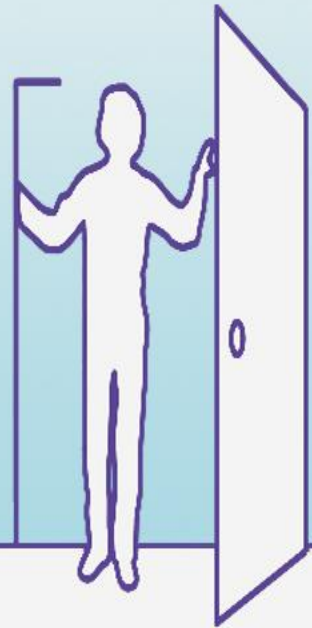
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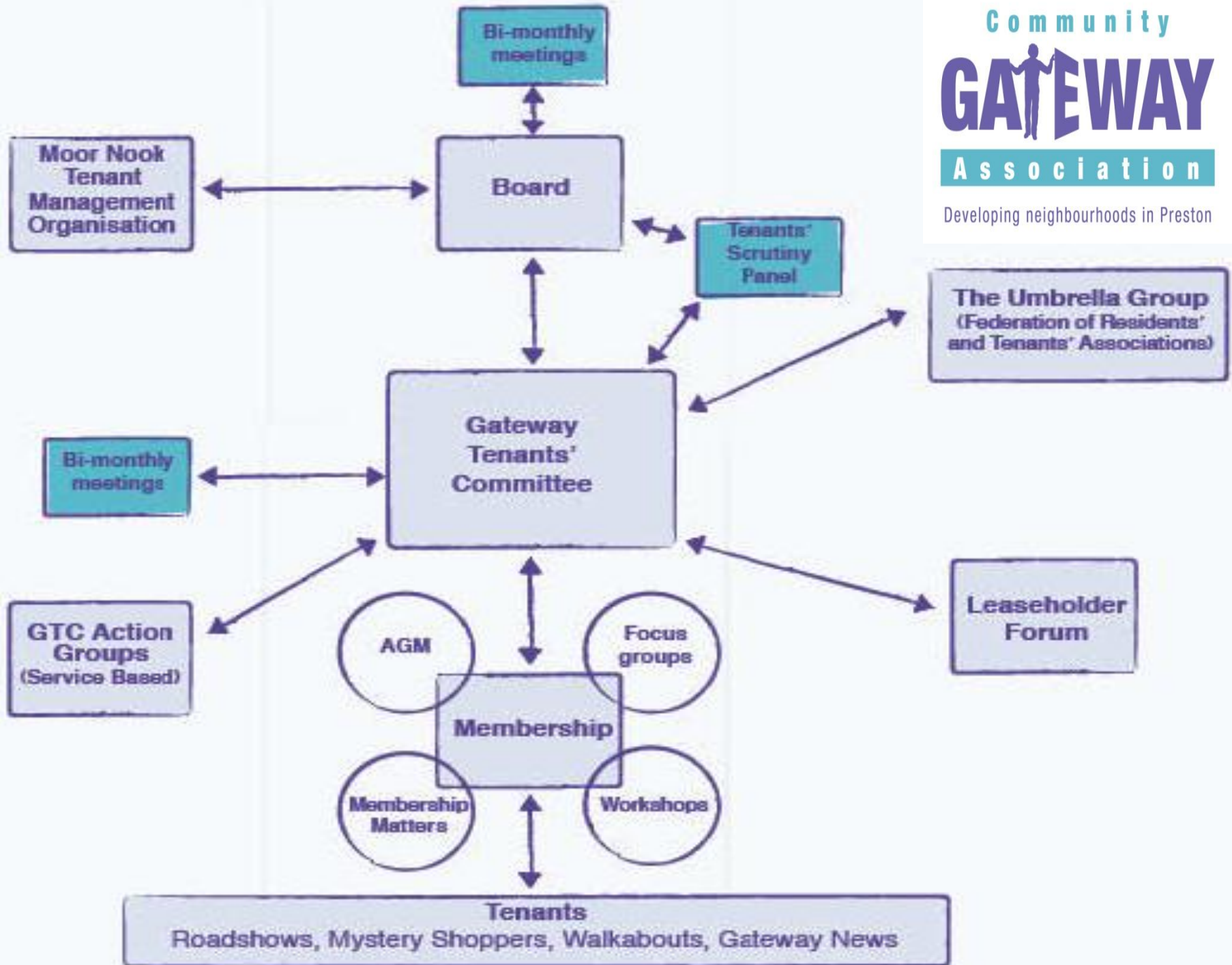
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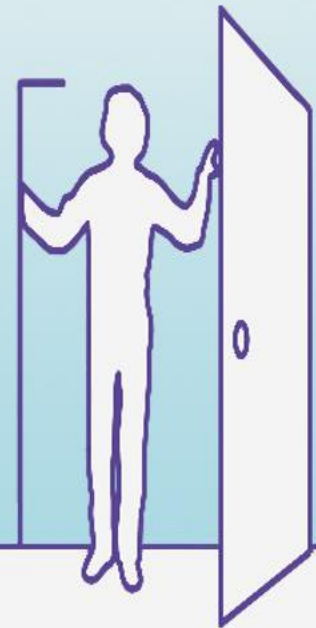
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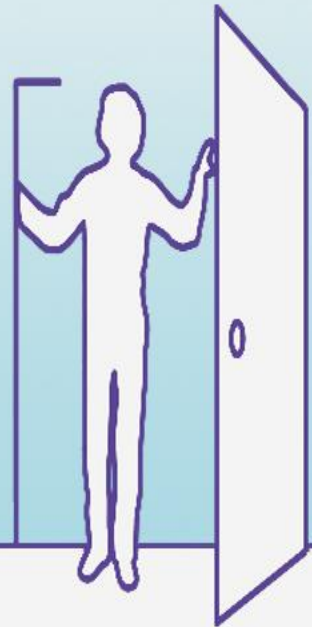
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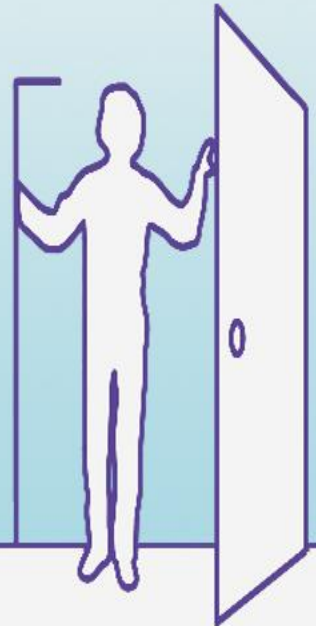
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