

Scrutiny & Empowerment Partners Ltd

Coaching & Mentoring Clubs for Involved Tenants

Are you involved in scrutinising servcies? Are you involved in helping your landlord to improve services? Would you like to meet tenants from other organisations to discuss issues that matter to you? Would you like to pick up practical support along the way?

If you answered yes, read on and find out more about our Coaching & Mentoring Clubs......

If you come, you can expect to participate in the following activities:

- Group discussions on topics that are important to you you set the agenda
- Discuss the latest on empowerment and involvement how this might affect customers?
- Understand regulation and what might be expected from you what might your landlord ask of you? What might the government expect from your landlord?
- Learn, network and receive free advice from tenants of other landlords and experts
- Get practical support and advice

The clubs will be held once per month and will last half a day, in an accessible venue. You will receive quarterly bulletins, letting you know topics, venues, dates and other useful information. You can join in as often as you like during the year.

This is a great way to meet tenants from other organisations and learn from each other. Each session will cater for a maximum of 10 tenants – to enable you to spend quality time on your issues and help you to further *develop your knowledge, skills and confidence.*

In addition, you will:

- Find out more about the latest hot topics and be able to discuss the implications with other tenants
- Learn about good practice and pick up practical hints and tips from other tenants and Scrutiny and Empowerment Partners
- Leave each meeting with a personal action plan, to help you overcome issues you discuss in the coaching session

Each workshop costs £50 per tenant and includes refreshments.

Contact us for more details and to register for a coaching club near you.

Linda & Yvonne

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