

About Yvonne Davies



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We are an advice and support consultancy business for tenants and housing organisations.

We are passionate about improving neighbourhoods and services.

We support a route to excellence through continuous improvement, change management and performance delivery support in a practical way which can be tailored to local circumstances and which are sustainable.

The business (**Scrutiny and Empowerment Partners Limited**) is headed by Yvonne Davies, with a team of senior, specialist associates. Yvonne is the former Head of Housing and Economic Development for the Audit Commission and formerly Managing Director of a Liverpool Housing Association. Yvonne is highly qualified in Housing, Management, Planning and Teaching. She has spent over 30 years, working in and with Councils, Housing Associations, TPAS and the NHF on a local and national basis.

Our associates understand the big picture, they are practical people who understand organisational change and are skills in diagnosis and have advised many businesses on improvement and excellence.

Our Services

We are an ethical business and we are discreet. We offer services at reasonable rates for our work with tenants and landlords. We want you to be positive about your experience of working with us.

The range of services we offer are wide and varied. Here are some of support contracts we are currently working on:

- Capacity building for tenant inspectors
- Capacity building for tenant scrutiny panels
- Policy and strategy reviews
- Complaints , mediation and advocacy
- Service reviews
- Organisational reviews
- Governance
- Equality Impact Assessments
- Diversity Training
- Regulation
- Inspection
- Health checks and mock inspections
- Critical friend
- Performance management
- Change management
- Improvement planning
- Self-assessment
- Delivery of training both 'in house' and national

We have associates with complementary skills in many other areas:

- Value for money assessment
- Getting the most from your action planning and monitoring
- Governance
- Recruitment
- Housing advice
- Housing strategy
- Homelessness
- Private sector housing
- Housing benefit
- Economic development

**Please feel free to contact Yvonne for a discussion and no obligation quote,
on yvonne@tenantadvisor.net or 07867974659.**

Thank you for your interest in our work.