

Cherry Tree Green Perceptions Survey - June 2011

Hello I am from the Care Health and Housing department. We are doing a survey of the estate and really want to know if you have any issues or concerns. Can I take a few minutes of your time to ask you a few questions?

First Name	27 (100.0%)
Surname	27 (100.0%)
Full Postal Address	27 (100.0%)
Telephone Number (Home Work or Mobile)	12 (44.4%)

Q1 What is your tenure type? (tick all that apply)

Council Tenant	13 (48.1%)
Council Leaseholder.....	1 (3.7%)
Private Leaseholder	1 (3.7%)
Housing Association Tenant.....	0 (0.0%)
Freeholder	11 (40.7%)
Permanent (if Council or HA).....	1 (3.7%)
Temporary (if Council or HA).....	0 (0.0%)

Q2 Household

1 Adult under 60	1 (3.7%)
1 Adult over 60	7 (25.9%)
2 Adults both under 60	2 (7.4%)
2 Adults both over 60.....	3 (11.1%)
2 Adults at least one over 60	2 (7.4%)
2 parent family, at least one child under 16	1 (3.7%)
1 parent family, at least i child under 16	3 (11.1%)
Other	8 (29.6%)

Q3 How safe or unsafe do you feel at home during the day and night?

	DAY	NIGHT
Very Secure	20 (74.1%)	19 (70.4%)
Fairly Secure	4 (14.8%)	5 (18.5%)
Neither way	1 (3.7%)	1 (3.7%)
Fairly Insecure	1 (3.7%)	2 (7.4%)
Very Insecure	0 (0.0%)	0 (0.0%)

Q4 How safe or unsafe do you feel walking around your area during the day and the night?

	DURING THE DAY	AT NIGHT
Very Secure	17 (63.0%)	11 (40.7%)
Fairly Secure	5 (18.5%)	2 (7.4%)
Neither Way	2 (7.4%)	4 (14.8%)
Fairly insecure	2 (7.4%)	5 (18.5%)
Very Insecure	0 (0.0%)	3 (11.1%)

Q5 What do you think could be done to increase your feeling of safety in your home or local area?

13 (48.1%)

- I don't walk around much
- Don't go out around the estate at night
- Improved street lighting. deal with ASB People congregating on the green
- There is nothing you can do. Gangs of boys around 10 = TROUBLE
- Children are anti social at all hours by the garages. I find it intimidating
- More Policing
- When the gangs of teenagers are about I do not go out. When they are not there I am happy to walk around
- Warden Presence
- Children congregating in the walk
- Children intimidating people by the garage area. My house is next to these garages
- Don't Go Out at night
- My wife does not feel safe walking around Croydon
- Don't use the front entrance at night, use back entrance. If we used front would not feel safe as no lighting. There is one small lamp in the middle of the green

Q6 Have you or a member of your household experienced any of the following types of crime or anti-social behaviour in the last 2 years?

Burglary	1 (3.7%)
car crime.....	7 (25.9%)
street crime/assault	1 (3.7%)
sexual crime	0 (0.0%)
nuisance drinking	2 (7.4%)
fly tipping/rubbish dumping.....	2 (7.4%)
vandalism	3 (11.1%)
Graffiti.....	5 (18.5%)
abandoned vehicles	3 (11.1%)
joyriding(including mopeds and motorbikes etc.).....	15 (55.6%)
Neighbour abuse / harassment	5 (18.5%)
abuse or bullying in the community	4 (14.8%)
racial harassment	0 (0.0%)
harassment due to religious beliefs	0 (0.0%)
homophobic abuse	0 (0.0%)
arson	0 (0.0%)
gun crime.....	1 (3.7%)
drug Dealing	2 (7.4%)
Disability Harassment.....	2 (7.4%)
Damage to cars	6 (22.2%)
Dog fouling	6 (22.2%)
General dog nuisance / noise.....	3 (11.1%)

Q7 If yes to any item in question 12 , did you report this to:-

Police.....	5 (18.5%)
Tenancy Officer	0 (0.0%)
Neighbourhood wardens	1 (3.7%)
Other Organisation	6 (22.2%)

Q8 If not reported, Why Not?

10 (37.0%)

- Kids .. What can they do?
- It had gone
- Just minor stuff
- Gone within a day
- reported by a neighbour
- Other people have reported
- SN Team
- Because I am in a close and it did not affect me
- Could not see the damage, somebody said that somebody tried to break into the van
- Because it is on the big green and not affecting me

Q9**How satisfied are you with the following in your area**

	Very Satisfied	Fairly Satisfied	Neither Way	Fairly Dissatisfied	Very Dissatisfied
Local environment (street cleanliness/landscaping etc)	11 (40.7%)	13 (48.1%)	0 (0.0%)	3 (11.1%)	0 (0.0%)
Tenancy Management	2 (7.4%)	8 (29.6%)	7 (25.9%)	1 (3.7%)	1 (3.7%)
Car parking	4 (14.8%)	8 (29.6%)	3 (11.1%)	5 (18.5%)	6 (22.2%)
caretaking service	2 (7.4%)	2 (7.4%)	5 (18.5%)	2 (7.4%)	1 (3.7%)

Q10 If fairly or very dissatisfied, please say why.

18 (66.7%)

- Never any room Not enough spaces and if people visit there is no space
- I am disabled and have a car, I would like to try and get a disabled parking space. there are not enough parking spaces
- Little picking could improve
- Nowhere to park outside my house. we are the only house that cant drive near the huse
- Don't know if we have a caretaking service??
- Litter
- Not enough parking spaces. Garages are used to store items and not to store cars!
- The street is too narrow for the number of cars
- If we do anything wrong they are down on us straight away. But to get help for trouble that is going on there is NO HELP. Not good parking on pavement. Kids cannot get bikes out of front door
- Not enough car parking
- People park in the disabled bay when they are not disabled. Phone to complain but nothing is done
- Litter pickers dont come here any more
- Everyone has a car but not enough car parking space
- Car parking is not sufficient
- I have a garage so parking ok
- Things and people are always changing. When they change they do not do the things we have asked for
- If I used the front, I would never get a parking space as there is not enough of them
- Not enough space for parking for residents or visitors.. what about when Ambulance or fire services are needed?

Q11	Do you allow your children to play on the estate?	
	Yes	3 (11.1%)
	No.....	7 (25.9%)
Q12	If Yes, Where do you let your children play?	2 (7.4%)
	<ul style="list-style-type: none"> • Just on the green on the front garden • Older children only 	
Q13	If you don't let your children play on the estate, why not?	7 (25.9%)
	<ul style="list-style-type: none"> • Ones a 15 Year old who should not be on street and the other is a 2 year old • Don't believe in it • Safety issues • Its Unsafe • It is not safe • Teenagers, they swear and drink and smoke and ride around on mopeds • Because there is a sign on the green saying "No Ball Games" 	
Q14	Are there any other suggestions you would like to make to help us to improve Cherry Tree Green area?	20 (74.1%)
	<ul style="list-style-type: none"> • youth club and more parking spaces please • I don't go out much, but area is much better than it was • Keep it as clean as we can • Lighting.. More street lights • They are not allowed to play football on grassed area, put a gage or frnce round the green so the balls do not annoy the neighbours • Youth Service van in the evening The kids come and then wont leave • 12 o clock at night Mopeds and scooters , I was nearly knocked over by a ball being kicked at garage doors • Deal with ASB • Car parking in the close.. Not enough parking • Large hedge overhanging the narrow pathway, difficult to pass without stepping into the road • Please be aware whom you house here • Car parking - More spaces needed - one space per house please • More car parking • Car parking, Not enough of it. Do away with the garages and make more parking. Kids play football on the green even WITH signs saying not to, so someone needs to enforce this • Children are a problem. Can be intimidating • Regular patrolling of garage area by police to stop intimidation , Cars are always being broken into • Would be very nice to see REAL Police officers around the area • More parking spaces would be a great help and a bit more LIGHTING • No Street Lighting in Woodville close. Only one at the beginning, we need more lighting • Make more parking spaces. I had to be carried across the green when an ambulance was needed as they could not get near to my house 	

Q15	Gender		
		Male.....	12 (44.4%)
		Female	15 (55.6%)
Q16	Which age band do you fall under?		
		Under 15.....	0 (0.0%)
		16 - 24	0 (0.0%)
		25 - 34	2 (7.4%)
		35 - 44	3 (11.1%)
		45 - 54	4 (14.8%)
		55 - 64	5 (18.5%)
		65 and over	12 (44.4%)
		Don't wish to say	0 (0.0%)
Q17	What is your Ethnic Group?		
		Asian or Asian British Bangladeshi.....	0 (0.0%)
		Asian or Asian British Indian.....	0 (0.0%)
		Asian or Asian Brihish Pakistani.....	0 (0.0%)
		Chinese	0 (0.0%)
		Other Asian or Asian British Bangladeshi.....	0 (0.0%)
		Black or Black British African.....	1 (3.7%)
		Black or Black British Caribbean	0 (0.0%)
		other Black or Black British background	0 (0.0%)
		Mixed White and Asian.....	0 (0.0%)
		Mixed White and Black African.....	0 (0.0%)
		Mixed White and Black Caribbean	1 (3.7%)
		Any other mixed ethnic background	0 (0.0%)
		Arab.....	0 (0.0%)
		White English / Welsh / Scottish, Northern Irish / British	25 (92.6%)
		White Irish	0 (0.0%)
		Any other Ethnic Background	0 (0.0%)
		Do not wish to declare my ethnic group.....	0 (0.0%)
Q18	Are your day to day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?		
		Yes limited a lot	4 (14.8%)
		yes limited a little	3 (11.1%)
		No.....	16 (59.3%)
		Do not wish to say	0 (0.0%)
Q19	If you have a disability, which of the following best describes your condition		
		Visually impaired	0 (0.0%)
		hearing impaired.....	0 (0.0%)
		Mobility disability	5 (18.5%)
		Learning disability.....	0 (0.0%)
		Communication difficulty.....	0 (0.0%)
		mental health problems	0 (0.0%)
		Other	2 (7.4%)
	if Other please give details		
			3 (11.1%)
		<ul style="list-style-type: none"> • Long term health • Long term health problems • E/zema- breathing difficulty 	