









## Community Learning

Our community learning courses are generally held in our community rooms around the county and designed to meet the needs of our residents in those areas. Whether it's learning English as a second language, brushing up on IT skills, digital photography or arts and crafts we have something to offer all learners and abilities.

Any sessions we deliver are relaxed, enjoyable and support the individuals learning style. You can take a course that will introduce you to a new hobby, meet new friends and find out what you really do. Or you might choose a course which can support your personal and professional development.

If there's an activity an individual or group of people would like to learn we can find a course and a tutor to deliver it for you. We can offer taster sessions for customers to have a go.

- Basic Literacy and Maths
- IT Courses
- ESOL
- Building a Budget
- Arts and Crafts
- NVO's
- Vocational Skills
- Personal Development

## Digital Inclusion

Providing affordable digital access for our customers is one of HHL's priorities. Social housing tenants are amongst the most likely groups of people who don't have access to the internet or are unable to use a computer. Add to that the high percentage of older residents that we have who are also unlikely to be able to access online services and we have a clear justification to supporting our customers to get online.

Recent research from the BBC shows that peoples motivation for getting on line are simple. 31% of internet newcomers are drawn on line be being able to communicate with family and friends, 21% because they could find information to help them with everyday life and 21% to help them research products and services. 46% of people questioned by the report couldn't live without the internet. So for those that don't use the internet, for whatever reason, it must really feel like the gap is widening and the online world is further off than ever.

We're starting our projects off by focusing on our underused community rooms in our sheltered sites where we will be offering free access to the internet from and lots of exciting training opportunities for all ages and abilities. As always our sessions are fun and friendly with plenty of choice to engage with all levels of abilities, so whether you're a first time user or you'd like to improve your skills there's something for everyone. We're also always on the lookout for volunteers who can support other residents to use the internet confidently and safely. So if you're a self-confessed IT nerd and want to share your passion for technology please get in touch.

- HHL internet
- Digital Hubs
- IT Clubs
- IT for Beginners
- IT for Intermediates
- Digital Photography

## Volunteering

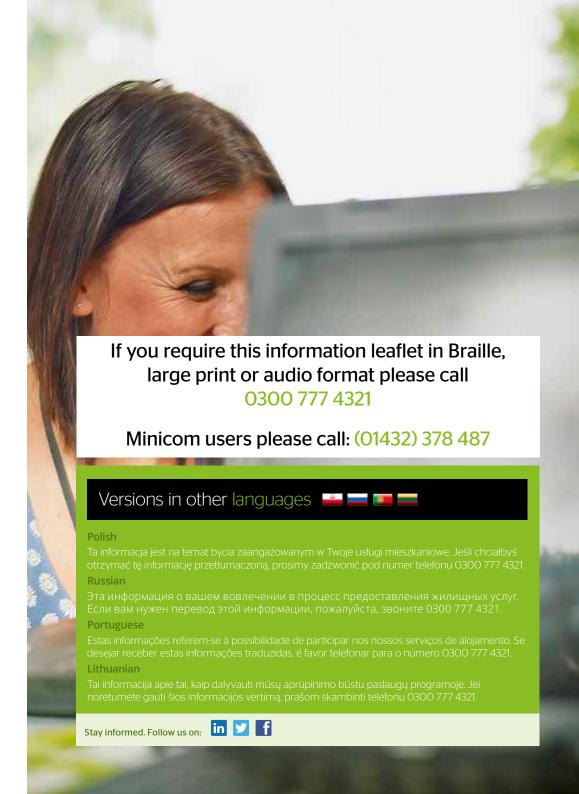
We have several volunteering opportunities available at Herefordshire Housing. As a non for profit charitable organisation we rely on our customers support and try to provide a variety of volunteering opportunities particularly to support our community work – we can achieve so much more with more people involved.

You would be volunteering with a fun and friendly team who will really appreciate the skills you have to offer. Personally, you'll gain skills and confidence that may lead to further opportunities within your own life and you will certainly have skills and experiences that you'll be able to add to your own CV. Being a HHL volunteer is a unique experience and offers a range of opportunities for people who have range of skills to offer.

You will receive full training and access to personal development opportunities. We actively support our volunteers to grow through their experiences and you will be fully supported all the way.

Volunteering is great way to get out there, meet new people and make a sincere difference to others' lives

- Work Club volunteers
- MoneyBox Credit Union
- Back to Work Buddies
- IT supporters







## **Head Office**

- > Herefordshire Housing Ltd, Legion Way, Hereford HRTTLN
- Telephone 0300 777 4321 > Fax 01432 384198
- > Email info@hhl.org.uk > Website www.hhl.org.uk