



## Welfare Reform Tenant Champions

### What we do

The Welfare Reform Champions project is an innovative way of preparing the tenants for the changes brought by the welfare reform. This is a signposting project to make tenants aware of the advice and services that are available at LHT.

### What we expect from our members

Ad-hoc through an invite to sessions.

Examples of some of the work our tenants have undertaken

- Given interviews on local radio to highlight the issues around welfare reform
- Articles in the local press
- Spoke to over 300 LHT tenants, informing other tenants about the services available at LHT to with the issues raised by welfare reform
- Attended local community group meetings to discuss and highlight how welfare reforms would impact on local communities.

“Having the information ready for people and being able to help other tenants was the best thing about the project. People are still knocking on my door to discuss issues and I can really help pointing them in the right direction”

Gillian Hughes – Welfare Reform Tenant Champion

### More information

If you want more information, please contact us at [LHTNorthResidentInvolvementTeam@symphonyhousing.org.uk](mailto:LHTNorthResidentInvolvementTeam@symphonyhousing.org.uk) or by phoning the Customer Service Centre on 0300 555 0131.

