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**Agenda: Scrutiny.Net**

**Date:**     **Wednesday,** **17th Sept 2014**

**Time:**     **10.30 – 14.30**

**Place:**    **Tristar Homes (Part of the Thirteen Group)**

Click this link for [Directions to Tristar House](http://www.tristarhomes.co.uk/rte.asp?id=17&itemid=2&task=View)

Tristar House  
 Lockheed Court  
 Preston Farm Industrial Estate  
 Stockton on Tees  
 TS18 3SH

**For those coming from the North West by train:**

I favour the train which leaves Liverpool at 7.12 and arrives into Darlington at 9.40.

If any of you are coming by train, we could share a cab (or a minibus) if you are arriving around that time. Just let me know.

It’s about 20 mins from the station, but local taxis are cheap and even cheaper when shared!

You can also go to Thornaby train station and grab a shorter taxi, but you need to change at Darlington or York to do that, if your train is not direct.

**Free Parking** is on street outside the office (or you might be lucky enough to get a space if you get there early)

* 1. **Welcome and apologies**
  2. **Presentation and discussion**

**Review of consumer standards by the HCA 2013/14**

* HCA report September 2013
* What they found and what they did

**11.30 Tea and coffee break**

**11.45. On the couch – Discussions**

**Overcoming obstacles, sharing ideas, supporting each other**

**There are many requests this time – so here goes:**

* + 1. Recruitment criteria for Scrutiny Panels – what do you do?
    2. How involved are your senior managers in influencing the scope of scrutiny and the final report how do you define independence
    3. How does your scrutiny group link in with your board?

**1.00 Lunch**

* + 1. Value for Money – Compliance statements – what did you do?
    2. Measuring success In involvement
    3. Participatory budgets – do you? How and how much?
    4. Neighbourhood Committees – do you and how?

*Feel free to bring your own topics on the day*

**2.20 Suggestions for future topics, speakers and venue**

**Southway** in Manchester (Wednesday 12th November)

**AOB**

Unconference - Oct 14:

Forthcoming Complaints with Rafael for experienced and new panels: Dec 14

**2.30 Close**