**Tenant Networking Unconference**

**in partnership with WHASP and Warrington Housing Association**

**5th July 2017**

**Feedback Summary**

**1. How would you rate the introductory presentation?**

|  |  |  |  |
| --- | --- | --- | --- |
| **Excellent** | **Good** | **Okay** | **Poor** |
| 16 | 8 | 1 | - |

**Comments – what could we improve?**

No need for improvement. Enjoyable, comprehensive and informative

Professional, friendly informative programme and presentation

I would have liked longer/more detail on this

No

Water glasses on each table, more paper, butter for rolls

Enjoyed it very much, Yvonne knows so much interesting stuff and is so good at explaining it simply

None

A lot of information to cover

Nothing

Perhaps have a comfort break in the middle to help the person delivering

Although it was relevant & informative I felt it was too long. Too much to take in at once should have been split so some of it was after lunch and it went over time. Was meant to finish at 11.15 am but ended at 11.45 – great idea for next time – the extra T&C break did not help!

**2. Were 2 structured discussions in the day enough?**

|  |  |  |  |
| --- | --- | --- | --- |
| **Yes** | **No** | **Not Sure** | **Left Blank** |
| 24 | - | - | 1 |

**Comments - what could we improve?**

No improvement needed

Three would have been better IMD

N/A

Worked really well

Afternoon not focussed on scrutiny panels & staff might have got more out of it if it was more scrutiny focussed

Nothing

Excellent – No

**3. Did you have enough time to express your opinion and ask questions?**

|  |  |  |
| --- | --- | --- |
| **Yes** | **No** | **Not Sure** |
| 24 | - | 1 |

**Comments - what could we improve?**

N/A

Afternoon topics too vague – don’t believe they were very effective – not many learning points for members

Nothing

**4. What was the best thing about the day?**

Being interactive and benchmarking

Meeting other people and hearing their views

Group discussions and learning how other groups are faring

Policy presentation to hear from others

Was a very good session

Exchange, know experiences & ideas round up of changes to Housing policy and generally sharing information/ideas

Meeting other people and getting their views

Discussions and networking with other organisations

Meeting all other Housing Associations

Meeting different scrutiny panels

The knowledge gained

Networking

A lot of separate and different info from other HA’s

Very informal – liked small number of people at conf. it was all really good. Liked first presentation the most it set context for discussion

All good

Sharing information with other panel members

And learning more about scrutiny

Learning from other groups what is happening in their area

Plenty of time for discussion

Meeting people from other housing groups and learning how they do things

Meeting people from scrutiny panels

The workshops

Workshops – seeing how other HAs work

Very good comments & great information for the future of scrutiny panels

Networking – meeting people I haven’t met before & sharing experiences

**5. Is there anything else we could have done to improve your enjoyment of the day?**

No (x6)

No & doubt it

Great format

Nothing – I thought the day was very informative

No venue was fantastic and a great location

No it was excellent!

No everything fine

I think you should try to stick to time as hard as it is sometimes

**6. Would you attend another networking conference in about 12 months?**

|  |  |  |
| --- | --- | --- |
| **Yes** | **No** | **Not Sure** |
| 25 | - | - |

**Comments - what could we improve?**

No need for improvement

N/A

Other nations & countries experience

Would encourage other scrutiny panel to attend

Nothing found it all interesting

If different informative

Enjoyable day and great talking to other tenants

**7. What other subject would you like to hear about or discuss at a conference?**

Every subject is equally relevant and important (any subject)

Community development projects

Independent involvement of tenants

Thought it covered everything well

Recruitment problems for panels

Liked being able to suggest what to discuss on the day it makes it very relevant

Policy due to governments

Reg & legislation updates

Whatever comes up

ASB

Not sure

****

***Yvonne and WHASP***