**Estate Walkabouts**

**Incommunities**

Plan of Walkabouts – monthly or 3 monthly

Problems

Calendar out – newsletter and website

We outnumber – police are sometimes there – politicians and neighbourhood management time

Tenants who come are usually active with us anyway

**Weaver Vale**

Inspections – areas we go to – agreed by inv group

Go out twice a year - contact and mail out to local area – do a walkabout

Gren inspectors – never come to the office – fill in charts

Task and finish approach

Just going to T&F – use the data more effectively to use the feedback

Different group of people – work with local community groups

Try to do it low key and the local councillor got wind of it and people from las were there

Too official

Massive fly tipping and clearance regularly come up

Need to reengineer – more responsibility for residents – should it be in education?

Recycling – not emptied etc

**PlusDane**

Used to and advertised it and on the estate – poorly attended

Some of the better HOs do it with local council and police

Problem led

**THT**

**Don’t do them and don’t advertise**

**The neighbourhood**

* **Block champions**
* Cleaning and H&S – the HP will knwock on their door when they are out
* They sue a form and send it in
* **Green inspectors**
* We want one for every scheme

We do quarter-ly meetings – they can come and tell us about their relationships with caretakers

Trying to push them to be more tech savvy

Head do GM etc comes and talks to them about changes in GM etc

**W Lancs**

VFM don’t do it – no tenants

Said it was not worth it – VFM report

HOs do it on their own

Digital surveys – scrapped it all now

Got to start again

**G Places**

Neighbourhood co-ordinator and a tablet and checklist

Where customers are going

Set dates and times on noticeboard

**Leeds**

HO led 100+ HOs

Consistency is an issue

Quarterly and 2 monthly

High Rise equivalent – block inspection walkabout

Communication on LA website and notice boards

One text on feedback –

**Keep Britain Tidy**

Door stopping team at the council

Waste management and other advice for tenants

**Health and Safety**

Comparisons and what has been done post Grenfell

Councillors did an inquiry into Leeds response to Grenfell

Leeds response to Grenfell

Almost staying estate walkabouts