****

**Agenda: Scrutiny.Net**

**Date:**     **Wednesday 22nd January 2020**

**Time:**     **10.30am to 2.30pm**

**Place:**    **Leeds City Council**

**Map and Travel**

<https://www.leedstownhall.co.uk/conference-event-spaces/meeting-rooms/corson/>

The ground floor reception is by the Calverley Street entrance (not through the main front doors with the Lions!)

**Car**

[Woodhouse Lane Car Park](https://www.leeds.gov.uk/parking-roads-and-travel/parking/city-centre-car-parks/woodhouse-lane-car-park)

[The Rose Bowl Car Park](https://www.leedstravel.info/cdmf-webserver/jsp/carParkInfo.jsp?systemCodeNumber=LEEDSCP0031)

**Train -** A 6-7 min walk from the station

**10.00 Refreshments**

**10.30 Presentation, demonstration and discussion**

**The Conservative new Housing Policies - the future housing/involvement direction**

***Yvonne***

Yvonne will present a round-up of what we know from the conservative manifesto and what this might mean for us all.

Followed by a discussion.

**11.15 Tea and coffee break**

**11.30 Presentation and discussion**

**Involving tenants and residents in consumer regulation assessments – getting ready for what is coming our way when they drop the threshold of serious detriment**

***Yvonne***

There are a number of options to deliver this assessment with residents, formally and informally. Yvonne will suggest some of these

We will all share information on what we are all doing/planning to do and the merits of the methodology chosen and lessons learnt.

**12.30 Lunch**

**1.00** **On the couch**

* Involving tenants in rent setting
* The role of involvement staff – is that changing? How does this link to governance?
* **One massive fat Round Robin** – tenant scrutiny methodologies, what our panels do and do not do, links to Boards and other involvement groups
* Alison Haigh

What data does your scrutiny panel get, how often and in what format?  At the moment our SP get an overview of the complaints, STAR tracker/satisfaction data and exceptions KPI’s via either presentations or report form, monthly and quarterly. I know other panels get regular updates from rents eg arrears, tenancy eg termination data etc etc.  I hope that makes sense.

* And anything else you want to add on the day!

**2.20 Future meetings for 2020/21 and future planning**

**Offers from Richmond BC, Incommunities, Torus – any more offers?**

 **Suggested dates: do any of them clash with half term?**

* Wed 15th April
* Wed 8th July
* Wed 14th Oct
* Wed 27th Jan

**2.25 Forward conferences**

* NHC Tenant Panel Conference, 3rd June 2020
* 2019/20 tenant unconference – planned for when the white paper yet – watch this space!

**2.30 Close**