

## Your safety is our priority

We want everyone to feel safe and at ease while we carry out repairs in your home, in line with the Government's guidance about coronavirus.

Please maintain at least a 2 metre distance from our staff at all times. We'll tell you in advance which rooms we will need to access to help you social distance. Please do not be offended if we ask you to temporarily leave the area in your home where we need to work, as staff are not able to carry out any repairs where social distancing is not possible.

Please also be assured that we will follow a number of hygiene measures to carry out work as safely as possible, including cleaning work surfaces thoroughly after we have finished working and washing our hands regularly.

Thank you for working in partnership with us to help keep everyone safe.

